

How it works

What is HOOPS all about?

By ordering heating oil centrally through the village syndicate the average household could save £'s per annum, compared to an individual order. This obviously depends on the number of people that sign up to the scheme and quantities ordered.

How do I join the syndicate?

You can now join on-line alternatively pick up the phone and call to register. Once completed your details will be held on our database so we will be ready for when you need to order oil.

Oil Delivery Dates

Oil deliveries are expected to be arranged for **ONCE A MONTH** until further notice, however this is dependant on the capabilities of the delivery company, demand and outside influences.

Please note that orders must be placed before the **Order cut off date**, for delivery on the following **WEEK**. On exceptional circumstances this may take longer.

If the order list is small any time (more likely in the summer) We will contact those households to see if they mind deferring their order for another month thus ensuring sufficient price savings can be achieved.

Is there a minimum Oil order size?

Yes, 500 litres at any one delivery, Your order amount need to be as accurate as possible as this affects the discount on the volume ordered.

How do I pay for my Oil?

Payments by Cash, Direct Debit or Standing Orders are NOT possible, as householders will not know in advance who the selected Oil supplier will be or the negotiated price. This will only be ascertained once the bulk order is placed by us. Please note HOOPS do not handle any money or deliveries.

Each householder will be contacted by the selected Oil supplier to confirm their order and will be told the agreed Syndicate price, including 5% VAT for that specific delivery. Your credit or debit card will be taken for payment, Some Oil suppliers will also accept a cheque to be given to the driver on the day of delivery.